



Affordable Internet Access, Devices, and Training in Seattle

Carrier-Provided Resources from the Digital Equity in
Telecom Forum

This resource reports programs provided by carriers to the Digital Equity in Telecom Forum, alongside detailed information on eligibility, required documents, and registration for individuals and organizations.

Internet Access

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Devices & Training

Devices

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Interconnection – Digitunity (sponsored by AT&T)

Training

Skills Forward at South Seattle College (Verizon)

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Internet Access

Public Programs

Consumers can apply directly to these programs.

Affordable Connectivity Program (ACP)

Provides an up to \$30 monthly discount on internet and a \$100 discount on a computer.

Eligibility

Individuals and households who:

- 1) Earn 200% or less than Federal Poverty Guidelines, OR
- 2) Participate in SNAP, Medicaid, Free/Reduced Lunch, Tribal Assistance, and other federal programs, OR
- 3) Receive a Lifeline benefit.

[More information](#)

Carriers and Offerings

AT&T, Verizon, Assurance Wireless (T-Mobile)

Registration and Requirements

Verification process is similar (in some cases, with fewer requirements) than for the Lifeline program. For customers who already qualify for Lifeline, ACP benefits should be accessed by directly calling the internet service provider.

Otherwise, applications are filled out online [here](#). The alternative is to [print out an application](#) and send it through mail to ACP Support Center, PO Box 7081, London, KY 40742.

To verify eligibility, you need:

- Identity verification (an ID, social security number, or tribal ID number)
- Home address
- Email address
- Proof of income (W-2, Social Security Benefits), OR SNAP Card, OR Free/Reduced Lunch Determination Letter, OR other documentation of eligibility

Access (AT&T)

Provides higher-speed internet with no data cap at \$30/month to eligible households. Criteria are very similar to ACP, and individuals/households who qualify for ACP also qualify automatically for Access.

Eligibility

Individuals and households who:

- 1) Have already qualified for ACP, OR
- 2) Earn 200% or less than Federal Poverty Guidelines, OR
- 3) Are eligible for the Supplemental Nutritional Access Program (SNAP), OR
- 4) Are eligible for the School Lunch Program, OR
- 5) Receive a Lifeline benefit.

[More information](#)

Carriers and Offerings

AT&T

100Mbps speeds and unlimited data for \$30/month

Registration and Requirements

If already qualified for ACP, customers need to call AT&T at 855.220.5211 (English) or 855.220.5225 (Spanish) to get access to Access. Customers need to have their (ACP) National Verifier Application ID in order to receive verification.

If not already qualified for ACP, access to the internet is needed to apply. Applications are filled out online [here](#).

To verify eligibility, you need one of the following (source: application) to upload:

- The SNAP participant's SNAP card with participant name shown or the SNAP participant's SNAP card without participant name shown accompanied by a government issued ID with name and photo (front of card) or a copy of the SNAP participation or benefits letter from a local SNAP office with the SNAP participant's name on it
- A copy of the most recent letter / document stating your child is receiving FREE or REDUCED LUNCH as part of the National School Lunch Program
- A current copy of SSA1099, W-2 or Social Security statement of benefits

Fios Forward (Verizon)

Additional discount towards a high-speed internet offering for Affordable Connectivity Program-eligible individuals and households.

Eligibility

Eligibility is directly tied to ACP. Approval for ACP is required before

Carriers and Offerings

Verizon

Provides high-speed internet at the following prices and speeds:

300 MBPS: Free

500 MBPS: \$24.99/mo

1 GBPS: \$49.99/mo

Router provided at no monthly charge

Registration and Requirements

Customers first need to gain eligibility for ACP (see above).

Afterward, customers need to register for a “Fios Mix and Match Plan” or call 1-800-VERIZON and request a “Fios Forward” discount tied to their ACP plan. Verizon asks customers to order online to avoid a \$99 setup charge.

Project 10Million

Provides a free hotspot with 100GB/data per year, for five years, to current students and their families.

Eligibility

Must qualify for free or reduced lunch through the National School Lunch Program (NSLP). Students and parents can apply directly.

Carriers and Offerings

T-Mobile

Provides mobile hotspot charged with 100GB/year

Registration and Requirements

Students and parents should directly register online ([link](#)). The application is free.

Registration requires:

- Uploaded file with proof of eligibility (either a Notification Letter or Direct Certification) for the National School Lunch Program. Report cards and school documents are not accepted.
- Mailing address
- Email address

School Programs

These programs reach the public through schools and school districts.

Project 10Million

School administrators can also register for Project 10Million, at which point they will receive information from a T-Mobile Education representative.

Registration and Requirements

School administrations should complete the contact form [at this website](#). They will need school district ID and student population. In addition, they will need to provide the % free and reduced lunch, total number of NSLP students, and total number of NSLP households of their school.

Nonprofit Organization Programs

These programs provide digital access to the public through nonprofit organizations, in agreements negotiated on an individual basis.

Verizon Digital Inclusion Program

The Verizon Digital Inclusion Program negotiates equipment and service provision for nonprofit organizations and governments. The following is an example of a nonprofit contract.

Example Offering

The nonprofit is providing smartphones to low-income families to keep them connected for support.

\$20/mo: Full retail smartphone on plan with unlimited talk, text, data, and voice

\$10/mo: Full retail basic phone on \$10 unlimited talk and text plan

\$2.72/mo: Secure Cloud Gateway license (cloud connector)

\$1.00/device per month: Verizon UEM to remotely manage device and ensure cloud connector is not removed

Registration and Requirements

These plans can be provided by nonprofit organizations, but need to be individually reached between nonprofit organizations and Verizon.

Nonprofit organizations need to contact a Verizon Government Account Manager to begin the process of developing a contract.

State and Local Government Programs

These programs provide digital access to the public through state and local governments, in agreements negotiated on an individual basis.

Verizon Digital Inclusion Program

The Verizon Digital Inclusion Program negotiates equipment and service provision with state and local governments as well. The following is an example of a government contract.

Example Offering

The client is a government agency that provides hotspots to eligible families.

\$15/mo mobile hotspot plan with an included Orbic Speed Jetpack

\$10/mo: Full retail basic phone on \$10 unlimited talk and text plan

\$2.72/mo: Secure Cloud Gateway license (cloud connector)

Free: Verizon MDM Broadband management

Registration and Requirements

These plans can be provided by state and local governments, but need to be individually reached between governments and Verizon.

These plans can also be extended to school districts, as in [this example agreement](#) with Los Angeles Unified School District, an extension of the contract provided to California state agencies.

State and local government agencies need to contact a Verizon Government Account Manager to begin the process of developing a contract.

Devices

Human-I-T (sponsored by AT&T)

Provides discounted or donated devices to individuals and nonprofit organizations.

Eligibility

Individuals must fall into one of the following categories:

- Low-Income families/individuals
- Veterans in need
- People with disabilities
- Seniors

To qualify as low-income, households can make up to 250% of the federal poverty level, or participate in one of the following programs:

- SNAP / EBT
- Medi-Cal / Medicaid
- SSI (Supplemental Security Income)
- SSDI (Social Security Disability)
- NSLP (National School Lunch Program)
- Public Housing Assistance or Section 8 voucher
- Lifeline
- Supplemental Nutrition Program for Women, Infants, and Children (WIC)
- Head Start
- Temporary Assistance for Needy Families (TANF)

Schools and nonprofit organizations can also apply for individual determination.

Carriers and Offerings

Offerings to nonprofits include up to 200 refurbished devices (through AT&T donation)

Registration and Requirements

Individuals need to register online and should create an account at the [Hit Connect website](#). Individuals need to have a document with proof of income. Any of the following qualify:

- A Social Security statement of benefits
- The prior year's state, federal, or tribal tax return

- Federal or tribal notice letter of participation in General Assistance
- A Veteran Administration statement of benefits
- A retirement/pension statement of benefits / Social Security benefit

Organizations need to inquire online. They should provide their contact information through [this form](#).

InterConnection – Digitunity (sponsored by AT&T)

AT&T-funded program to provide students with computers. Led nationally by Digitunity and distributed in Seattle by InterConnection.

Eligibility and Registration

Individuals receive devices through organizations. Organizations can apply to receive equipment by registering online [at this link](#).

Organizations must prove that they either educate or support employment for people who are:

- At-risk or marginalized
- Economically disadvantaged
- Experiencing homelessness or housing instability
- Justice involved
- Older adults
- Differently abled
- Veterans

More information

See article for [more information](#) about the program.

Skills Training

Skills Forward and South Seattle College

Verizon Skills Forward provides online courses that teach technical skills for employment, at no charge. The program offering in Seattle is conducted in partnership at South Seattle College.

Eligibility

Interested students are screened through applications. Requirements include:

- A high school diploma or GED
- 18 years or older

For many programs, individuals must also pass a skills assessment.

Offerings

Currently, the sole Seattle offering is a 11-week Junior Web Developer training program. The program takes place from Monday to Friday, 9am-5pm. More information about the schedule and outcomes can be found [here](#).

Registration and Requirements

Individuals should apply for the program [here](#). Registering for an account requires an email address and phone number.